

Summit County Library Strategic Plan

2022-2024

This Strategic Plan will be reviewed regularly by staff and reviewed annually by the Library Board during its November meetings in 2022, 2023, and 2024. In addition to staff and Library Board recommendations, the Summit County Library conducted a Library Services survey from July 7 – August 15, 2021 which also helped form this plan.

Mission: To enrich lives and communities by empowering citizens and inspiring lifelong learning.

Vision: Summit County Library is relied on as a community bridge to resources and services offered in a safe, inclusive, and accessible space.

Values: Ignite Curiosity, Advance Knowledge, Support Community

Goal 1: Expand the user experience for our library patrons.

- Objective 1: Educate patrons on library resources and programs through marketing and by building meaningful relationships through staff interactions.
- Objective 2: Create a robust volunteer program to further connect the library and its patrons.
- Objective 3: Develop community partnerships to offer more community-focused library programs.

Goal 2: Create programs and offer resources that connect with the ever-changing and growing Summit County population.

- Objective 1: Create programs that provide education and access to digital resources and equipment.
- Objective 2: Connect with community organizations to ensure more inclusivity.
- Objective 3: Be an invaluable asset to Summit County Government.

Goal 3: Nurture a culture where all staff feel empowered and valued.

- Objective 1: Staff feel connected with the overall library organization.
- Objective 2: Library staff are encouraged to take advantage of training, leadership, and programming opportunities.